

## July R.O.S.E. Winner

The winner of the R.O.S.E. award for the month of July is Maureen Wall of Michigan City Municipal Airport. Maureen has been with the airport since May, and handled a situation like she had been there for years. She helped a family who landed their plane due to bad weather by accommodating their children, and helping them with hotel arrangements and transportation.



Maureen was surprised and felt it was an honor to be nominated by the family, although she insists what she did was no problem to her, and that her actions were done because she likes to help people and make them feel at home so they would come back. Maureen's excellent service can be seen in everyday situations too, as she provides aviators information about activities and restaurants they can experience while in LaPorte County.

The R.O.S.E. program started in May 1999. Nomination cards are available to everyone, visitors and residents alike, are used to thank a person for providing exceptional service. The monthly winner is awarded \$100 and receives a framed certificate, a rose corsage, and public recognition. If you or your business would like a presentation of the purpose and benefits of the R.O.S.E. program, contact Jane Daley at the LPCCVB at 800.634.2650.